

Terms and Conditions

When confirming a booking with Coops Football Coaching you agree to the terms and conditions outlined below.

1. **Cancellation Policy/Missed sessions:** Agreeing to a session secures a booking for the days/times selected at the time of booking. No refunds if you decide to cancel bookings/holiday programmes. If paid sessions are cancelled by Coops Football Coaching there will be no refunds. Although Coops Football Coaching will endeavour to create catch up sessions.
2. **Discontinued Sessions:** Coops Football Coaching reserves the right to discontinue any sessions with a player for reasons including but not limited to inappropriate behaviour and non-payment of fees.
3. **Policies and Procedures:** By completing a booking your child into any Coops Football Coaching programme, you are agreeing to all Coops Football Coaching terms and conditions.
4. **Booking 1-on-1 Training:** At Coops Football Coaching, we work on a first-in-first served basis with regards to session times. If a session time is offered to more than one individual the first to confirm their acceptance will be given priority.
5. **Coops Football Coaching Holiday Programme/After school sessions:** Enrolling in a Coops Football Coaching holiday programme/after school sessions secures a booking for the duration of the date you want to book. Irrespective of attendance. Payment is on a per programme basis and is expected to be made no later than the due date on the invoice. Parents/caregivers and players are responsible for programme attendance.

Players Wellbeing

1. **Medical Information:** In the interests of the player's well-being Coops Football Coaching must be informed of any medical or other condition affecting the player.
2. **Travel to and from Programmes:** Coops Football Coaching is not responsible for players outside of the agreed programme time or for a player making their way to and from a programme venue.
3. **Health and Safety Emergencies:** In an emergency situation where your child needs medical attention, staff will ensure that every effort possible is made to get hold of the Parents / Caregivers / Emergency contacts. If contact is unsuccessful, I authorise any person (acting through the staff and employees of Coops Football Coaching Programmes) in the event of any accident or illness to my child, to take all such steps as may be necessary for the proper treatment and care of my child and to authorise a general anaesthetic.
4. **Advertising:** Coops Football Coaching will occasionally video / photograph sessions and may use video footage or pictures for promotional (Website, Facebook and Instagram) or training purposes. You agree to your child's image/s being used, unless written notification to the contrary is provided at enrolment.
5. **Belongings:** Coops Football Coaching takes no responsibility for any loss or damage to children's property.
6. **Pick-ups:** Please ensure you arrive 5-minutes before the end of the programme.
7. **Session Duration:** Sessions will finish at the designated finish time.
8. **Weather:** We ask parents/caregivers and players to recognise that football will be played in the wind and rain. However, should there be extreme weather conditions, the coach will cancel the session and contact the player to try and make alternative arrangements. At Coops Football Coaching our player's health and safety are our priority.